

Pilot Programme Terms

Additional terms that apply to firms participating in the Jurion AI pilot programme.

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Subject to legal review

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Jurion AI

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1. Application

These terms apply where a firm participates in the Jurion AI pilot programme ("Pilot"). These terms supplement the Terms of Service and prevail in the event of conflict with the Terms of Service to the extent of the conflict and only during the Pilot period.

2. Pilot nature

The Pilot allows firms to evaluate the Service before entering into a longer-term subscription. The Service is provided during the Pilot on an as-is basis, subject only to the security and confidentiality obligations that apply generally to the Service.

3. Feedback

The firm is asked to provide reasonable feedback on the Service during the Pilot. Feedback may be used by Jurion to improve the Service. Jurion will not attribute feedback to a specific individual or firm without prior consent.

4. Feature changes

Features made available during the Pilot may be added, removed or changed without notice. Jurion will use reasonable efforts to communicate material changes affecting the firm's use of the Service.

5. Early access

Some features may be labelled as early access or beta. Such features may be less stable than the general Service and may be withdrawn.

6. Support expectations

Support during the Pilot is provided through the Jurion support email and through direct contact with the Jurion team. Response targets during the Pilot may differ from those in the Service Level Policy and are as agreed with the firm.

7. Data handling

Personal data submitted to the Service during the Pilot is processed in accordance with the Privacy Policy and, where the firm acts as controller, the Data Processing Agreement.

Firms are advised to consider the volume and sensitivity of personal data submitted to the Service during a Pilot, and to configure retention accordingly.

8. Transition to production

At the end of the Pilot the firm may enter into a standard subscription for continued use of the Service. Where the firm does not enter into a subscription, access to the Service will end on expiry of the Pilot period and Customer Data will be deleted or returned in accordance with the Data Processing Agreement.

9. Contact

Pilot enquiries: info@jurion.uk.

10. General provisions and commercial protections

These general provisions apply to and form part of this document. Where a specific clause elsewhere in this document, in the Terms of Service or in the Data Processing Agreement addresses the same subject matter in greater detail, that more detailed clause prevails to the extent of any conflict.

10.1 AI limitations

Artificial intelligence features are assistive. Outputs are produced automatically and may contain errors, omissions, out-of-date information, inaccurate citations or content that is inappropriate for a specific matter. Jurion AI does not warrant that any AI output is accurate, complete, current or fit for any particular purpose and does not warrant that the Service is free from all errors or interruptions.

10.2 Human review requirement

Customer must ensure that a suitably qualified person reviews and approves any AI output before that output is relied on for legal advice, sent to a client, filed with a court or regulator, executed as a contract or used to make a decision that materially affects any person. Professional judgement of the reviewing individual remains authoritative.

10.3 Customer responsibility

Customer is responsible for its use of the Service, for the accuracy and lawfulness of the data it submits, for the actions of its authorised users and for compliance with applicable law and professional rules including where relevant the SRA Standards and Regulations. Customer must maintain appropriate matter management, supervision, conflict-checking and file-retention practices independently of the Service.

10.4 Acceptable use

Use of the Service is subject to the Jurion AI Acceptable Use Policy. Customer must not use the Service for unlawful purposes, to infringe the rights of any person, to attempt to circumvent the security of the Service, to submit content that is unlawful or that Customer does not have the right to submit, or in a way that materially degrades the Service for other customers.

10.5 Liability limits

Nothing in this document limits or excludes any liability that cannot be limited or excluded under applicable law, including liability for death or personal injury caused by negligence and for fraud. Subject to that, neither party is liable for indirect, incidental, consequential, special or exemplary damages, or for loss of profit, revenue, goodwill, anticipated savings, business opportunity or reputational loss, however arising.

Subject to the above, each party's total aggregate liability arising out of or in connection with this document in any twelve-month period will not exceed the fees paid by Customer to Jurion AI in that period. To the maximum extent permitted by law, the Service is provided "as is" and Jurion AI disclaims all warranties, whether express or implied, including any implied warranties of satisfactory quality, fitness for a particular purpose and non-infringement, other than those that cannot be excluded under applicable law.

10.6 Pilot status

Where the Service or a specific feature is provided on a pilot, beta, preview, evaluation or early-access basis, that Service or feature is provided "as is", may change or be withdrawn at any time and is not covered by the service-level commitments applicable to generally-available features. Pilot terms in the applicable order or the Pilot Programme Terms prevail over inconsistent provisions in this document.

10.7 Third-party services

The Service integrates with third-party services including cloud infrastructure, model providers, email providers, calendar providers and payment providers. Those third parties operate under their own terms and privacy notices. Jurion AI is not responsible for the availability, performance or acts and omissions

of third parties beyond its reasonable control, and Customer's use of any third-party service through the Service is subject to that third party's terms.

10.8 Data protection roles

Where Jurion AI processes personal data on behalf of Customer in connection with the Service, Customer is the controller and Jurion AI is the processor, and the Jurion AI Data Processing Agreement governs that processing. Where Jurion AI processes personal data as controller (for example account and billing data of authorised users and website analytics), the Jurion AI Privacy Policy governs that processing.

10.9 Service changes

Jurion AI may from time to time modify, add to or remove features of the Service in order to improve it, to reflect changes in third-party services, to reflect changes in law or regulatory guidance or to maintain security. Jurion AI will not make changes that materially reduce the overall functionality of the Service during a paid subscription term without giving reasonable prior notice.

10.10 Suspension rights

Jurion AI may suspend access to the Service or to specific authorised users, in whole or in part, where Jurion AI reasonably believes that continued access presents a security risk, that fees are materially overdue, that use of the Service is in material breach of this document or the Acceptable Use Policy, or that suspension is required by law or by a request from a competent authority. Where practicable Jurion AI will notify Customer before suspending access and will restore access as soon as the relevant circumstances have been resolved.

10.11 Security responsibilities

Jurion AI implements the technical and organisational security measures described in the Jurion AI Security Overview. Customer is responsible for configuring the Service in line with its own security requirements, for managing authorised user access including timely off-boarding, for enabling multi-factor authentication for its administrators, for protecting credentials and end-user devices, and for the security of any data that Customer chooses to export from the Service.

10.12 Draft status

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Revision history

Version	Date	Summary
1.0	2026-01-01	Initial published version.